



# **A New Trial of All Rental Wheel Chairs and Walking Aid Devices in Kaihukuki(subacute)Rehabilitation Hospital**

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# I n t r o d u c t i o n

I n J a p a n , w h e e l c h a i r s a n d w a l k i n g a i d d e v i c e s h a v e b e e n u n d e r e s t i m a t e d a s r e h a b i l i t a t i o n d e v i c e s . W e h a v e t r i e d a n d c o n t i n u e d t h a t t h o s e d e v i c e s s h o u l d b e e m p l o y e d s u i t a b l y , c o m f o r t a b l y f i t t e d f o r t h e p a t i e n t s w i t h m u l t i p l e , v a r i o u s d i s e a s e s a n d c o n d i t i o n s d u r i n g r e h a b i l i t a t i o n p r o c e s s e s . W e w a n t t o r e t u r n t o t h

# Method and Objectives

Our hospital 225 beds. Total 1135 patients every year are treated 60% CVA 40% Locomotive , except Children cases.

Our new trial of all rental wheel chairs and walking aid devices is designed to deliver within three days

when the patients are admitted in the hospital with precise maintenance and sanitation.




Evaluation of satisfaction was done by QUEST version 2.

# The order sheet

## Fax Order

Aijinkai Rehabi  at the HSPU Smile Sup

### オーダーリスト

愛仁会リハビリテーション病院 様 ⇄ 近鉄スマイルサプライ株式会社			
FAX:		TEL:	
近鉄スマイルサプライ株式会社 宛			
TEL:		発注先FAX	
平成 年 月 日			
ご利用者	フリガナ	愛仁会リハビリテーション病院 ご担当者	
	氏名		
	生年月日	M・T・S	年 月 日(満 歳) 女・男
	搬入希望日	平成 年 月 日( )	午前 午後
身体状況	身長	cm	体重 kg
	麻痺	無	有 の場合は(右・左)
	考慮すべき身体状況		
	座位幅(座面幅)	座底長(座面奥行)	前座高
			
使用用具	<input type="checkbox"/>	モジュール	※指定があれば
	<input type="checkbox"/>	チルト&リクライニング	※指定があれば
	<input type="checkbox"/>	簡易型	
	<input type="checkbox"/>	オプション	
		下肢駆動(足こぎ)	する ・ しない
歩行器			
近鉄スマイルサプライより返信		平成 年 月 日(午前 午後) 時 頃	
		搬入をお願いします。 担当者	
近鉄スマイルサプライ 使用欄	営業	入庫	受付

Patients Name

Date of Birth / Male / Female

Height Body Weight

Paralysis  
W/C

Modular / Standard

Tilt & Reclining

Option

Walking aid device

Date of delivery

**AIJINKAI**

Aijinkai Healthcare Corporation  
since 1958

# Flow Chart of Rental System

Total Assessment and body measurement on the day of admission



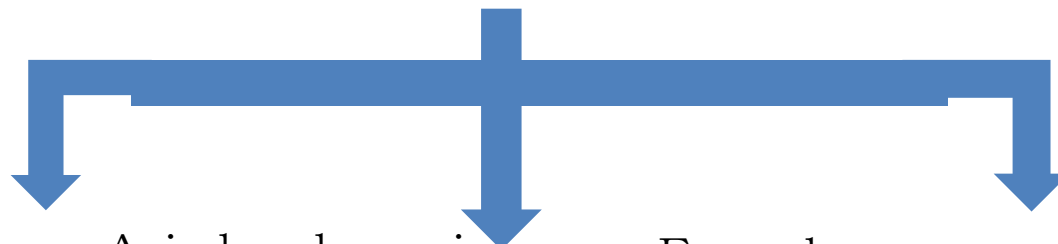
FAX Order (mainly modular wheel



Deliver of devices  
Within 3 days



Fitting the devices to the patient  
among Dr, PT, OT, PO  
Additional options



Walking Aid devices Exchange to Welfare  
Return equipment or care

# Maintenance and check





# F i t t i n g t h e p a t i e n t



# R e s u l t s

At the beginning of this system, we compared the rental devices (n=28) and the ordered devices (n=22). There were no significant differences.

Comparison between Rental W/C and ordered W/C		Rental	Ordered
QUEST	Total Satisfaction score	4.38	4.3
	Satisfaction score as Welfare device	4.37	4.3
	Satisfaction score of Services	4.46	4.36



# S a t i s f a c t i o n   r e s u l t s   u s i n g   b

	Objects	Rental N= 63	Technoaid 2010 Report
Total Score	Total Satisfaction	4.31	3.8
	Satisfaction Score as Welfare Devices	4.29	3.8
	Satisfaction Score of Service	4.48	4
QUEST each item	size	4.18	
	weight	4.03	
	adjustment	4.26	
	safety	4.47	
	endurance	4.33	
	utilize	4.21	
	comfort	4.41	
	effectiveness	4.3	
	the period of obtaining	4.48	
	repair and maintenance	4.55	
	advice from professionals	4.48	
	After service	4.5	

# satisfaction of each therapist(PT)

【satisfaction of physical therapist】	1st year carrier	2nd year carrier	3rd year carrier	4th year carrier	5th year carrier ~	Average of each item	
size	4.75	3.50	4.71	4.33	4.50	4.50	
weight	4.67	4.75	4.57	5.00	4.50	4.66	
adjustment	4.58	3.50	4.29	3.67	3.80	4.16	
safety	4.83	3.75	4.57	4.33	4.17	4.47	
endurance	4.92	4.25	4.86	4.33	4.50	4.69	
utility	4.75	4.75	4.57	5.00	4.33	4.66	
comfort	4.75	4.50	4.29	3.67	4.00	4.38	
effectiveness	4.83	4.75	4.86	5.00	4.00	4.69	
the period of obtaining	4.50	4.25	4.29	4.00	4.50	4.38	
maintenance	4.83	4.25	4.71	5.00	4.50	4.69	
advice from professionals	4.92	4.25	4.57	4.33	4.50	4.63	
After service	4.75	4.25	4.57	5.00	4.33	4.59	
	4.76	4.23	4.57	4.47	4.30	4.54	Total average

# satisfaction of each therapist(OT)

【satisfaction of occupational therapist】							
	1st year carrier	2nd year carrier	3rd year carrier	4th year carrier	5th year carrier ~	Average of each item	
size	3.00	4.71	5.00	4.29	4.50	4.48	
weight	5.00	5.00	5.00	4.14	4.13	4.48	
adjustment	3.00	5.00	5.00	3.71	4.25	4.32	
safety	3.00	4.71	5.00	4.43	4.25	4.44	
endurance	4.00	5.00	5.00	4.57	4.50	4.68	
utility	4.00	4.57	5.00	4.14	4.13	4.32	
comfort	4.00	5.00	5.00	3.71	4.38	4.40	
effectiveness	4.00	5.00	5.00	4.00	4.25	4.44	
the period of obtaining	4.00	4.86	4.50	3.14	4.25	4.12	
maintenance	4.00	4.43	5.00	3.43	4.50	4.17	
advice from professionals	4.00	3.86	5.00	2.71	3.38	3.42	
After service	4.00	4.00	3.00	3.14	4.25	3.76	
	3.83	4.68	4.79	3.79	4.23	4.25	Total average

# W a r e h o u s e



**before**



**after**



# Temporary using (equipment)





# Line up of Ren t a l **Devices**



# D i s c u s s i o n

- Not hospital equipment  
**as Rehabilitation device**

- Superior devices with multiple  
and sizes adapting the patient  
various diseases and conditions

- Not adapt the patients to

- Seamless using from the hospital  
to the community

# D i s c u s s i o n

What are our all rental system merits?

1, save temporal efforts for fitting

2, save special cares for maintenance

3, reuse ecological merits

4, save the big warehouse or space in the hospital

What are the demerits of our system?

1. We need the tight community support and connection

2. We can not compensate the cost of rental assistive devices in medical

insurance

# C o n c l u s i o n

- 1. QUEST version 2 is a very useful method to measure the satisfaction of wheel chairs and walking aid devices.**
- 2. The comparison between rental devices and original those devices is almost equal and no inferiority of satisfaction.**
- 3. During five years experiences, satisfactions of each therapist are not significant differences in the fitting skill.**
- 4. Our trial showed the limitation of seamless using for the severe patients who are accustomed with wheel chairs and walking aid devices from the hospital to their home.**
- 5. We hope that those devices should be positioned to the ordinary process of Rehabilitation among medical insurance.**

# COI

The authors have affiliation with rental devices, which Kintetsu Smile Supply Co, Ltd is located in Osaka, usually dealing with the assistive devices mainly in care insurance field, without the company's advisory board nor similar committee and financial fees